



# WARRANTY & REPAIR FORM

EarthSafe Chemical Alternatives  
145 Wood Rd Braintree MA 02184

## One Year Limited Warranty

EarthSafe Chemical Alternatives, LLC will repair or replace, without charge, any defects due to faulty materials or workmanship for one year from the date of purchase. This warranty does not cover part failure due to normal wear or tool abuse. For further detail of warranty coverage and warranty repair information, email us at **customerservice@earthsafeca.com**. This warranty does not apply to damage caused where repairs have been made or attempted by others. This warranty gives you specific legal rights and you may have other rights, which vary in certain states or provinces.

**For convenience, use this warranty form and include it with your shipment.**

### WARRANTY INSTRUCTIONS

- Electrostatic Sprayers should be clean, and sprayer tanks should be dry and free of any liquids
- Shipping **to** EarthSafe is at the customer's expense. We recommend shipping your item with a carrier that provides tracking and/or insurance.
- Upon receipt, products will be inspected. If under warranty, product will be repaired and shipped back to you free of charge within 7 business days.
- If the product is under warranty and our Warranty Inspection Team determines your product to be non-repairable, we will replace the item for free.  
Please Note: Out of stock replacements may take up to 30 days to complete. EarthSafe does not offer a loaner program.
- Once your repaired/replaced product has shipped, you will receive an email from EarthSafe with a link to tracking information.
- Please allow 3-7 days for shipping.  
Note: International repairs will ship via USPS Priority Mail Int'l.
- Please note, repairs requested after 1 year of warranty, or outside the scope of the limited warranty may be subject to charges. No repairs will be concluded until approval of charges have been received.

### Your Return Address

Name \_\_\_\_\_ Address \_\_\_\_\_

City \_\_\_\_\_ State/Prov. \_\_\_\_\_ Country \_\_\_\_\_ ZIP \_\_\_\_\_

Telephone \_\_\_\_\_ E-mail \_\_\_\_\_

Product(s) Name \_\_\_\_\_ Purchase Date(s) \_\_\_\_\_

Model # \_\_\_\_\_

### Description of Issue

**From:**

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**TO:**

**EarthSafe Chemical Alternatives  
[ ATTN: WARRANTY ]  
145 Wood Rd  
Braintree MA 02184**